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Dear Subscriber,

Thank you!

Your information has been submitted. To ensure delivery of your offers and rewards from Chef Works, please add marketing@chefworks.ca to your address book, spam filter whitelist, or tell your company's IT group to allow this address to pass through any filtering software they may have set up.

Thank you and we look forward to serving you in the very near future.

Sincerely,

Chef Works Canada

Return Policy

At Chef Works, Customer satisfaction is our top priority. We are happy to accept the return of any non-embroidered, unused and non-altered item within 30 days of original purchase date.

A Return Authorization Number (RMA) is REQUIRED for all returns. Please call us at (888) 640-CHEF to receive a Return Authorization Number, or simply download and complete this form: [Return Authorization Request](#). This RMA number must be written on the outside of the box to be returned. Please use a shipping service that provides a tracking number such as UPS or FedEx. Please keep a record of this number for tracking purposes. Shipping charges are the sole responsibility of the returnee. Please include your name, address, contact number and order number on a printed sheet inside the box.

All Returns must include the original packaging and tagging (bags and labels, etc.) in RESALABLE condition. We will not accept the return of any item which shows signs of use or wear, including but not limited to:

- Alterations
- Laundering
- Odors, including smoke
- Pet hair
- Stains or other markings

If your return items show signs or use or wear, you will be notified, the item will be returned to you, and no refund will be issued.

Additional Notes:

- Third party sales and shoes are always subject to a 20% restock fee.
- If you purchased your items from one of our trusted distributors, please contact them directly for your return.
- We are unable to accept returns directly if the items were purchased from a third party.

Limitation of Liability

CHEF WORKS MAKES NO REPRESENTATION OR WARRANTIES EXPRESS OR IMPLIED, TO CUSTOMERS CONCERNING ITEMS PURCHASED, INCLUDING WITHOUT LIMITATION, ANY WARRANTIES REGARDING MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR USE. THE TOTAL VALUE OF ANY LIABILITY OF CHEF WORKS IN ANY CAUSE OF ACTION SHALL BE STRICTLY LIMITED TO THE AGGREGATE DOLLAR AMOUNT PAID BY THE CUSTOMER TO CHEF WORKS. FOR THE PURCHASE UNDER THIS INVOICE. IN NO EVENT SHALL CHEF WORKS BE RESPONSIBLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL LOSSES OR DAMAGES CONCERNING THE ITEMS PURCHASED.