



Primo Mixer Limited Warranty

MVP GROUP ("Primo") warrants to the original purchaser of new mixer that said mixer, when installed in accordance with our instructions within North America and subjected to normal use, is free from defects in material or workmanship for a period of 2 years on parts (excludes wear/expendable parts). The labor warranty is 1 year on labor from original date of installation, or 18 months from actual shipment date, whichever date occurs first.

This warranty is in lieu of all other warranties, whether express or implied. Primo expressly disclaims any implied warranty of merchantability or express or implied warranty of fitness for a particular purpose. Primo's obligation and liability under this warranty is expressly limited to repairing and replacing parts which proves to be defective in material or workmanship within the applicable warranty period.

MVP Group hereby states that: warranty travel time shall be limited to, and without exception, a round-trip total of two (2) hours OR mileage up to a maximum of hundred (100) miles round-trip. Any charges exceeding those stated herein must have prior authorization by the factory. All repairs pursuant to this Warranty will be performed by an Authorized Designated Primo Service Location during normal working hours.

In no event shall MVP Group be liable for incidental or consequential damages to buyer or any third party, including, without limitation, loss of property, personal injury, loss of business or profits or other economic losses, or statutory or exemplary damages, whether in negligence, warranty, strict liability, or otherwise.

This warranty is given only to the first purchaser from a retail dealer. No warranty is given to subsequent transferees. This warranty does not cover product malfunction caused by: failure to maintain, neglect, abuse, damage due to water, fire, normal wear, improper set up and use. Refer to mixer capacity chart. Periodic maintenance is not covered. This warranty is not in force until such time as a properly completed and signed installation/warranty registration or an online registration form has been received by Primo within 30 days from the date of installation. Register online at [www. http://mvpgroupcorp.com](http://mvpgroupcorp.com).

The foregoing warranty provisions are a complete and exclusive statement between the buyer and seller. Primo neither assumes nor authorizes any persons to assume for it any other obligation or liability in connection with said equipment.

Example of items not covered under warranty, but not limited to just these items: 1. Acts of God, fire, water damage, vandalism, accident, theft. 2. Freight damage. 3. Improper installation or alteration of equipment. 4. Faults due to lack of regular maintenance. 5. Repairs made by anyone other than a Primo designated service agent. 6. Lubrication. 7. Expendable wear parts. (This includes the bowl, flat beater, wire whip, spiral dough hook.) 8. Cleaning of equipment. 9. Misuse or abuse. 10. Use of generic or after-market parts. 11. Usage beyond its capacity.

Models covered by this warranty: PM-10, PM-20, PM-30

*RESIDENTIAL APPLICATIONS: MVP Group Corp. assumes no responsibility nor liability for any parts, or labor coverage for component failure, or other damage resulting from installation in residential or non-commercial applications.

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