

# Authorized Service Providers



EmberGlo



## EmberGlo Food Service Equipment

### Product Registration is required to Qualify for Warranty Service.

The EmberGlo Product Registration Card is shipped with each broiler and steamer. Complete and return to the manufacturer. A copy of the registration card in a PDF format can be found on the EmberGlo web site: [www.emberglo.com](http://www.emberglo.com) under the Literature tab - Item # 8474-66 - EmberGlo Limited Food Service Warranty Policy.

### Warranty Providers

Summary: Only EmberGlo Authorized Service Providers are chartered to provide warranty services. They also provide post warranty service, service contracts and have stock of replacement parts. Should you require warranty service, you have the flexibility to contact any of those listed in your areas. Our service providers vary in regards to their effective geographic coverage capabilities and are classified as:

#### National Parts and Service Provider

Service capabilities in all markets. Note: Where there are multiple locations in single state, the common telephone number is listed. The local addresses are omitted.

#### Local Authorized Parts and Service Provider

Service in local or extended local markets.

### Problems Obtaining an Authorized Service Provider?

If you have any problems obtaining warranty service, directly call our Customer Service Department at (773) 604-8700 with the following product information: **MODEL DESCRIPTION, BILL OF MATERIAL, and DATE CODE** numbers along with a detailed description of the problem. This product information is located on the EmberGlo product's Specification Plate that is affixed to all equipment. You may also find the model description and model number information on our web page [www.emberglo.com](http://www.emberglo.com).



EmberGlo

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