



# Customer Service

## PRODUCT WARRANTY

In no event shall the Ecomiser SU-01 / SU-02 model be responsible for any incidental or consequential damages.

Some states will not allow the exclusion or limitation of incidental or consequential damages, so this exclusion or limitation may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

For warranty service, contact the dealer from whom you purchased the commercial dishwasher or an authorized The Ecomiser SU-01 / SU-02 model service agent. Service will be provided during normal business hours. Should you have a service problem that cannot be resolved locally, contact The Ecomiser SU-01 / SU-02 model service center. Before calling for service regarding a warranty issue, have your serial number ready for reference.

## TRANSPORT AND SHIPPING

Cosmetic damage must be reported to your dealer immediately before accepting order. After unpacking the dishwasher, thoroughly check it for cosmetic damage.

- Observe any notices on the crating material that pertain to shipping.
- Use care when transporting the equipment.
- As you unpack the equipment, check that all components shown on the shipping invoice are present and intact. Be sure to check for shipping damage. If shipping damage is present, call the dealer, providing full details, serial number and extent of damage present, and note on shipping documents the damage, before signing.
- In NO EVENT should a damaged appliance be installed or operated.

Warranty is as follows:

Two-year parts, one-year labor from date of purchase. \_\_\_\_\_

Service must be provided by an authorized **Ecomiser** service agent during normal working hours.

## Ecomiser WILL NOT PAY FOR:

Service calls to:

- Correct the installation of the commercial dishwasher.
- Repair damage due to shipment, delivery, installation, misuse or abuse
- Replace fuses or damage due to incorrect field wiring.
- Correct plumbing, including drain problems related to improper installation
- Clean or service plugged drain lines
- Repair and/or replace parts for failure of product if the commercial dishwasher is used for anything other than commercial use.
- Damage resulting from accident, fire, floods, acts of nature, alteration, misuse, abuse, improper installation, or installation not in accordance with local electrical or plumbing codes.
- Repair labor costs for commercial dishwashers operated outside the area of Ecomiser 's regional service agents
- Pickup and delivery
- The Ecomiser SU-01 / SU-02 models are designed to be repaired in the user's place.